



Development

CITY OF AUSTIN
SERVICES DEPARTMENT

Building a Better and Safer Austin Together

New Volume Builder Resubmittal Temporarily Unavailable

The new resubmittal feature for Volume Builders in the Austin Build + Connect (AB+C) portal will be temporarily unavailable while work continues to restore full functionality.

Following initial rollout of the new feature earlier this week, we encountered critical issues with the AB+C portal. The City's technology team is working to address the problem, and most portal functions have returned to normal. It will take more time to implement the resubmittal option for Volume Builders.

Until this service is available, please return to the [email processes](#) you have used in the past for resubmittals. We apologize for any inconvenience. We will notify you when this issue has been resolved.

If you have questions or need assistance, please contact Plans Examiner Supervisor Mayra Rivera at mayra.rivera@austintexas.gov.

Thank you,

City of Austin Development Services Department
