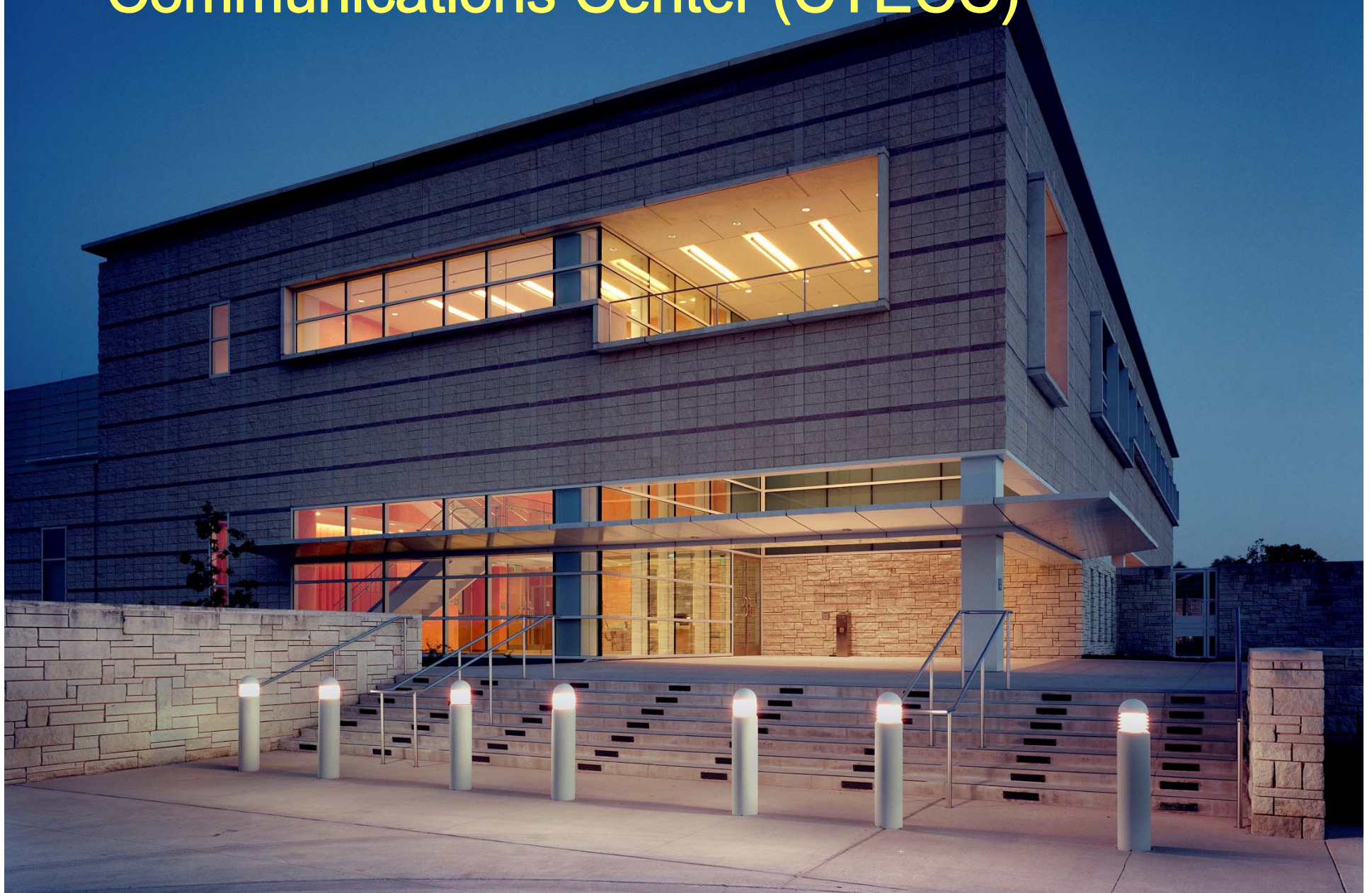# Combined Transportation, Emergency, & Communications Center (CTECC)

CTECC Has Four Partners (owners)

- **City of Austin (Managing Partner)**
- **Travis County**
- **Texas Department of Transportation, Austin District**
- **Capital Metropolitan Transportation Authority**

CTECC Provides

- **Public Safety**
  - Dispatch of Law Enforcement, Fire and EMS

- **Transportation Management**
  - TxDOT (State transportation management)
  - Capital Metro (public transportation)

- **Emergency Management**
  - City and County

Before CTECC

- **7 different dispatch facilities with limited resiliency**
- **Limited communications and sharing of information between agencies**
- **Coordination of major events was challenging**
- **Agency with jurisdiction responded, not the closest unit**

Benefits of Partnering

Communication

- **Communicating between agencies**
- **Communicating with the Public**
- **Communicating with regional resources**

Tactical – True Integration Concept

- **"Collaborative" Operations Floor**
- **Department Operations Centers**

Strategic

- **Joint City-County Emergency Operation Center**

Financial

- **Saves taxpayer dollars by sharing this facility**

About The Facility

Building Size

- **Main Bldg. (3 floors)**   **74,002 Sq. Ft.**
- **Utility and Support Bldg.s**   **5,665 Sq. Ft.**

                            79,667 Sq. Ft.

Operations Floor

- **32 Ft. Tall**
- **13,000 Sq. Ft. (1/3 acre)**
- **115 Console Positions**

Emergency Operations Center

- **4,200 square feet**

Agency Operations

9-1-1, Call-taking and Dispatch

- **City of Austin (EMS, Fire, Police)**
- **Travis County (Sheriff Office)**

Transportation Management

- **TxDOT H.E.R.O. (Roadside Assistance)**
- **TxDOT Traffic Cameras**
- **Capital Metro (Fixed Route Operations)**

Typical Staffing

- **150-175 agency operational staff**
- **100 additional staff during Emergency Operations Center activation**

Austin- Travis County
Emergency Operations Center (EOC)

Joint City-County Facility

Provide Support to "Field Managed" Incidents

Interagency or area command for area wide incidents

Special Events Coordination

CTECC Operations Floor
Benefits of Working Under One Roof

Reduce congestion on roadway corridors

Improved response routing recommendations

Integrated detection, signalization and incident management systems